



## Pricing Guide

<u>Service</u>	
Off-site Remote System Maintenance	✓
Technical support phone-calls	<b>Unlimited</b>
Technical support emails	<b>Unlimited</b>
Anti-Virus and Anti-Spyware detection subscription for each Workstation and Server	✓
Anti-Virus and Anti-Spam filtering on all email	✓
NOC Monitoring 24/7/365	✓
Disaster Recovery - includes 50 GB per server off-site backup performed nightly, plus Exchange, SQL, MySql, and SharePoint databases	✓
Disaster Recovery – includes 10 GB per workstation off-site backup, performed nightly	✓
On-site or off-site scheduled maintenance or repair for covered systems.	✓
Remote System Administration – day to day administrative tasks	✓
4 Hours On-Site Monthly (10 systems minimum)	✓
Semi-Annual Preventative Maintenance performed on-site for Workstations and Server(s)	✓
20% Discount on basic rates for all work not covered by Service Agreement	✓
<b>COST PER MONTH</b>	<b>\$69 per Workstation Plus \$179 / Server</b>

Technology Specialists LLC